

March 30, 2020

SUPPORT FOR TENANTS DURING COVID-19

Dear Tenants,

These are unprecedented times and as responsible residential property owners and managers, we want to support our residents with important information and resources.

We want to make sure residents are aware of measures the federal government has put in place to support residents who may be suffering financial hardship related to job loss, additional burdens caring for family, or illness due to COVID-19.

Here are some resources you may be eligible for:

*Employment Insurance*

-Visit: <https://www.canada.ca/en/services/benefits/ei/ei-sickness/apply.html>

*Emergency Care Benefit*

-Visit Canada Revenue Agency website: <https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html>

-Intended for those who don't qualify for EI, can't go to work and don't have sick paid leave

-Who can apply:

-Workers-including self-employed-who are quarantined or sick with COVID-19

-Those staying home to take care of a family member with COVID-19 who doesn't qualify

-Parents staying home to care for children because of school closures

*The Emergency Support Benefit*

-Visit Canada Revenue Agency website: <https://www.canada.ca/en/revenue-agency/services/e-service/e-services-individuals/account-individuals.html>

-Intended to be a long-term income support

-More details to come from federal government

*BC Provincial Government Rental Supplement*

- BC temporary rent supplement will provide up to \$500 per month
- Visit BC Housing for rental supplement: <https://www.bchousing.org/COVID-19>
- More information at: <https://www2.gov.bc.ca/gov/content/housing-tenancy/covid-19-support>

In addition, we wanted to let you know that we have stopped the collection of rental increases and will not issue any further rental increases during this period of crisis, commencing with the April rent payment.

Our top priority is to protect the health and safety of our residents and employees and to continue to provide essential housing services in a healthy and safe manner. Alongside a number of like-minded rental companies, we are in contact with all levels of government and will continue to work with them to identify additional initiatives to further support our residents.

We will continue to monitor the situation and will communicate updates to our residents as the situation progresses. In the meantime, we urge you to follow the guidance of public health officials in the coming days and weeks.

Stay well and stay safe,

**Woodsmere Holdings Corp.**